



Bid Number/बोली क्रमांक (बिड संख्या): GEM/2025/B/6095072 Dated/दिनांक : 02-04-2025

Bid Document/ बिड दस्तावेज़

Details/बिड विवरण 17-04-2025 12:00:00
17-04-2025 12:00:00
17-04-2025 12:30:00
90 (Days)
Ministry Of Education
Department Of Higher Education
Indian Council Of Social Science Research (icssr)
New Delhi
buyer1.icssri.dl@gembuyer.in
Annual Maintenance service-AIR CONDITIONER
2 Year(s)
28 Lakh (s)
3 Year (s)
Yes
Yes
Yes
Experience Criteria, Bidder Turnover, Certificate (Requested in ATC) *In case any bidder is seeking exemption from Experience / Turnover Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer

Bid C	Petails/बिड विवरण
Do you want to show documents uploaded by bidders to all bidders participated in bid?/	Yes
Bid to RA enabled/बिंड से रिवर्स नीलामी सक्रिय किया	No
Type of Bid∕बिंड का प्रकार	Two Packet Bid
Time allowed for Technical Clarifications during technical evaluation/तकनीकी मूल्यांकन के दौरान तकनीकी स्पष्टीकरण हेतु अनुमत समय	2 Days
Estimated Bid Value/अनुमानित बिड मूल्य	1457400
Evaluation Method/मूल्यांकन पद्धति	Total value wise evaluation
Financial Document Indicating Price Breakup Required/मूल्य दर्शाने वाला वितीय दस्तावेज ब्रेकअप आवश्यक है	Yes
Arbitration Clause	No
Mediation Clause	No

EMD Detail/ईएमडी विवरण

Advisory Bank/एडवाईजरी बैंक	State Bank of India
EMD Amount/ईएमडी राशि	29148

ePBG Detail/ईपीबीजी विवरण

Advisory Bank/एडवाइजरी बैंक	State Bank of India
ePBG Percentage(%)/ईपीबीजी प्रतिशत (%)	3.00
Duration of ePBG required (Months)/ईपीबीजी की अपेक्षित अवधि (महीने).	27

- (a). EMD EXEMPTION: The bidder seeking EMD exemption, must submit the valid supporting document for the relevant category as per GeM GTC with the bid. Under MSE category, only manufacturers for goods and Service Providers for Services are eligible for exemption from EMD. Traders are excluded from the purview of this Policy./जेम की शर्तों के अनुसार ईएमडी छूट के इच्छुक बिडर को संबंधित केटेगरी के लिए बिड के साथ वैध समर्थित दस्तावेज़ प्रस्तुत करने हैं। एमएसई केटेगरी के अंतर्गत केवल वस्तुओं के लिए विनिर्माता तथा सेवाओं के लिए सेवा प्रदाता ईएमडी से छूट के पात्र हैं। व्यापारियों को इस नीति के दायरे से बाहर रखा गया है।
- (b). EMD & Performance security should be in favour of Beneficiary, wherever it is applicable./ईएमडी और संपादन जमानत राशि, जहां यह लागू होती है, लाभार्थी के पक्ष में होनी चाहिए।

Beneficiary/लाभार्थी:

Administrative Officer

ICSSR, JNU Institutional Area, Aruna Asaf Ali Marg, New Delhi - 110067

(Ashish Deolia)

MII Compliance/एमआईआई अन्पालन

MII Compliance/एमआईआई अनुपालन	Yes

MSE Purchase Preference/एमएसई खरीद वरीयता

MSE Purchase Preference/एमएसई खरीद वरीयता	Yes

- 1. If the bidder is a Micro or Small Enterprise as per latest definitions under MSME rules, the bidder shall be exempted from the requirement of "Bidder Turnover" criteria and "Experience Criteria" subject to meeting of quality and technical specifications. If the bidder is OEM of the offered products, it would be exempted from the "OEM Average Turnover" criteria also subject to meeting of quality and technical specifications. In case any bidder is seeking exemption from Turnover / Experience Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer.
- 2. If the bidder is a Startup, the bidder shall be exempted from the requirement of "Bidder Turnover" criteria and "Experience Criteria" subject to their meeting of quality and technical specifications. If the bidder is OEM of the offered products, it would be exempted from the "OEM Average Turnover" criteria also subject to meeting of quality and technical specifications. In case any bidder is seeking exemption from Turnover / Experience Criteria, the supporting documents to prove his eligibility for exemption must be uploaded for evaluation by the buyer.
- 3. The minimum average annual financial turnover of the bidder during the last three years, ending on 31st March of the previous financial year, should be as indicated above in the bid document. Documentary evidence in the form of certified Audited Balance Sheets of relevant periods or a certificate from the Chartered Accountant / Cost Accountant indicating the turnover details for the relevant period shall be uploaded with the bid. In case the date of constitution / incorporation of the bidder is less than 3-year-old, the average turnover in respect of the completed financial years after the date of constitution shall be taken into account for this criteria.
- 4. Years of Past Experience required: The bidder must have experience for number of years as indicated above in bid document (ending month of March prior to the bid opening) of providing similar type of services to any Central / State Govt Organization / PSU. Copies of relevant contracts / orders to be uploaded along with bid in support of having provided services during each of the Financial year.
- 5. Purchase preference to Micro and Small Enterprises (MSEs): Purchase preference will be given to MSEs as defined in Public Procurement Policy for Micro and Small Enterprises (MSEs) Order, 2012 dated 23.03.2012 issued by Ministry of Micro, Small and Medium Enterprises and its subsequent Orders/Notifications issued by concerned Ministry. If the bidder wants to avail the Purchase preference for services, the bidder must be the Service provider of the offered Service. Relevant documentary evidence in this regard shall be uploaded along with the bid in respect of the offered service. If L-1 is not an MSE and MSE Service Provider (s) has/have quoted price within L-1+ 15% of margin of purchase preference /price band as defined in the relevant policy, then 100% order quantity will be awarded to such MSE bidder subject to acceptance of L1 bid price. The buyers are advised to refer to the OM No.1 4 2021 PPD dated 18.05.2023 for compliance of Concurrent application of Public Procurement Policy for Micro and Small Enterprises Order, 2012 and Public Procurement (Preference to Make in India) Order, 2017. Benefits of MSE will be allowed only if the credentials of the service provider are validated online in GeM profile as well as validated and approved by the Buyer after evaluation of submitted documents.
- 6. Estimated Bid Value indicated above is being declared solely for the purpose of guidance on EMD amount and for determining the Eligibility Criteria related to Turn Over, Past Performance and Project / Past Experience etc. This has no relevance or bearing on the price to be quoted by the bidders and is also not going to have any impact on bid participation. Also this is not going to be used as a criteria in determining reasonableness of quoted prices which would be determined by the buyer based on its own assessment of reasonableness and based on competitive prices received in Bid / RA process.
- 7. Past Experience of Similar Services: The bidder must have successfully executed/completed similar Services over the last three years i.e. the current financial year and the last three financial years(ending month of March prior to the bid opening): -
- 1. Three similar completed services costing not less than the amount equal to 40% (forty percent) of the estimated cost: or
- 2. Two similar completed services costing not less than the amount equal to 50% (fifty percent) of the estimated cost: or
- 3. One similar completed service costing not less than the amount equal to 80% (eighty percent) of the estimated cost.

Excel Upload Required/एक्सेल में अपलोड किए जाने की आवश्यकता:

Financial Bid - <u>1743508556.xlsx</u>

Additional Qualification/Data Required/अतिरिक्त योग्यता /आवश्यक डेटा

Site Address/ Pre Bid Meeting venue and date:ICSSR, JNU Institutional Area, Aruna Asaf Ali Marg, New Delhi - 110067

11-04-2025;11:00 AM

Specific Scope: 1743508563.pdf

Pre Bid Detail(s)

Pre-Bid Date and Time	Pre-Bid Venue
11-04-2025 11:00:00	ICSSR, JNU Institutional Area, Aruna Asaf Ali Marg, New Delhi - 110067

Annual Maintenance Service-AIR CONDITIONER (4)

Technical Specifications/तकनीकी विशिष्टियाँ

Specification	Values	
Core		
Amc Category	Hot and Cold Air Conditioners	
Type Of AIR CONDITIONER	High Wall Split AC	
Amc Brand	Whirlpool	
Nominal Cooling Capacity in TON	1.0 Ton/3000 kcal/hr	
Vintage	3-10 Years	
Technology of Air Conditioner	Inverter (Variable Speed type) , Non-Inverter (Fixed Speed type) , Hot and Cold/all weather AC - Non-inverter (Fixed Speed type) , Hot and Cold/ all weather AC - Inverter (Variable Speed type)	
Number of Routine/ Preventive Maintenance Service Per Year	One Preventive Maintenance (Overhaul) + One Wet (Routine Service) + One Dry (Routine Service)	
Condition of Air Conditioners (AT THE TIME OF BIDDING)	Functional	
Type of AMC	Comprehensive	
Addon(s)/एडऑन		

Additional Specification Documents/अतिरिक्त विशिष्टि दस्तावेज़

Consignees/Reporting Officer/परेषिती/रिपोर्टिंग अधिकारी

S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी	Address/पता	Quantity	Additional Requirement/अतिरिक्त आवश्यकता
1	Anju Sharma	110067,INDIAN COUNCIL OF SOCIAL, ARUNA ASAF ALI MARG, NEAR JNU, NEW DELHI	4	N/A

Annual Maintenance Service-AIR CONDITIONER (4)

Technical Specifications/तकनीकी विशिष्टियाँ

Specification	Values
Core	
Amc Category	Hot and Cold Air Conditioners
Type Of AIR CONDITIONER	High Wall Split AC
Amc Brand	Daikin
Nominal Cooling Capacity in TON	1.0 Ton/3000 kcal/hr
Vintage	3-10 Years
Technology of Air Conditioner	Inverter (Variable Speed type) , Non-Inverter (Fixed Speed type) , Hot and Cold/all weather AC - Non-inverter (Fixed Speed type) , Hot and Cold/ all weather AC - Inverter (Variable Speed type)
Number of Routine/ Preventive Maintenance Service Per Year	One Preventive Maintenance (Overhaul) + One Wet (Routine Service) + One Dry (Routine Service)
Condition of Air Conditioners (AT THE TIME OF BIDDING)	Functional
Type of AMC	Comprehensive
Addon(s)/एडऑन	

Additional Specification Documents/अतिरिक्त विशिष्टि दस्तावेज़

S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती / रिपोर्टिंग अधिकारी	Address/पता	Quantity	Additional Requirement/अतिरिक्त आवश्यकता
1	Anju Sharma	110067,INDIAN COUNCIL OF SOCIAL, ARUNA ASAF ALI MARG, NEAR JNU, NEW DELHI	4	N/A

Annual Maintenance Service-AIR CONDITIONER (10)

Technical Specifications/तकनीकी विशिष्टियाँ

Specification	Values
Core	
Amc Category	Hot and Cold Air Conditioners
Type Of AIR CONDITIONER	High Wall Split AC , Window AC
Amc Brand	LG
Nominal Cooling Capacity in TON	1.5 Ton/4500 Kcal/hr
Vintage	3-10 Years
Technology of Air Conditioner	Inverter (Variable Speed type) , Non-Inverter (Fixed Speed type) , Hot and Cold/all weather AC - Non-inverter (Fixed Speed type) , Hot and Cold/ all weather AC - Inverter (Variable Speed type)
Number of Routine/ Preventive Maintenance Service Per Year	One Preventive Maintenance (Overhaul) + One Wet (Routine Service) + One Dry (Routine Service)
Condition of Air Conditioners (AT THE TIME OF BIDDING)	Functional
Type of AMC	Comprehensive
Addon(s)/एडऑन	

Additional Specification Documents/अतिरिक्त विशिष्टि दस्तावेज़

S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती / रिपोर्टिंग अधिकारी	Address/पता	Quantity	Additional Requirement/अतिरिक्त आवश्यकता
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S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी	Address/पता	Quantity	Additional Requirement/अतिरिक्त आवश्यकता
1	Anju Sharma	110067,INDIAN COUNCIL OF SOCIAL, ARUNA ASAF ALI MARG, NEAR JNU, NEW DELHI	10	N/A

Annual Maintenance Service-AIR CONDITIONER (23)

Technical Specifications/तकनीकी विशिष्टियाँ

Specification	Values	
Core		
Amc Category	Hot and Cold Air Conditioners	
Type Of AIR CONDITIONER	High Wall Split AC	
Amc Brand	Whirlpool	
Nominal Cooling Capacity in TON	1.5 Ton/4500 Kcal/hr	
Vintage	3-10 Years	
Technology of Air Conditioner	Inverter (Variable Speed type) , Non-Inverter (Fixed Speed type) , Hot and Cold/all weather AC - Non-inverter (Fixed Speed type) , Hot and Cold/ all weather AC - Inverter (Variable Speed type)	
Number of Routine/ Preventive Maintenance Service Per Year	One Preventive Maintenance (Overhaul) + One Wet (Routine Service) + One Dry (Routine Service)	
Condition of Air Conditioners (AT THE TIME OF BIDDING)	Functional	
Type of AMC	Comprehensive	
Addon(s)/एडऑन		

Additional Specification Documents/अतिरिक्त विशिष्टि दस्तावेज़

S.No./क्र. सं. Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी	Address/पता	Quantity	Additional Requirement/अतिरिक्त आवश्यकता
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S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी	Address/पता	Quantity	Additional Requirement/अतिरिक्त आवश्यकता
1	Anju Sharma	110067,INDIAN COUNCIL OF SOCIAL, ARUNA ASAF ALI MARG, NEAR JNU, NEW DELHI	23	N/A

Annual Maintenance Service-AIR CONDITIONER (95)

Technical Specifications/तकनीकी विशिष्टियाँ

Specification	Values	
Core		
Amc Category	Hot and Cold Air Conditioners	
Type Of AIR CONDITIONER	High Wall Split AC	
Amc Brand	Daikin	
Nominal Cooling Capacity in TON	1.5 Ton/4500 Kcal/hr	
Vintage	3-10 Years	
Technology of Air Conditioner	Inverter (Variable Speed type) , Non-Inverter (Fixed Speed type) , Hot and Cold/all weather AC - Non-inverter (Fixed Speed type) , Hot and Cold/ all weather AC - Inverter (Variable Speed type)	
Number of Routine/ Preventive Maintenance Service Per Year	One Preventive Maintenance (Overhaul) + One Wet (Routine Service) + One Dry (Routine Service)	
Condition of Air Conditioners (AT THE TIME OF BIDDING)	Functional	
Type of AMC	Comprehensive	
Addon(s)/एडऑन		

Additional Specification Documents/अतिरिक्त विशिष्टि दस्तावेज़

S.No./क्र. सं. Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी	Address/पता	Quantity	Additional Requirement/अतिरिक्त आवश्यकता
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S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी	Address/पता	Quantity	Additional Requirement/अतिरिक्त आवश्यकता
1	Anju Sharma	110067,INDIAN COUNCIL OF SOCIAL, ARUNA ASAF ALI MARG, NEAR JNU, NEW DELHI	95	N/A

Annual Maintenance Service-AIR CONDITIONER (10)

Technical Specifications/तकनीकी विशिष्टियाँ

Specification	Values	
Core		
Amc Category	Hot and Cold Air Conditioners	
Type Of AIR CONDITIONER	High Wall Split AC	
Amc Brand	Voltas	
Nominal Cooling Capacity in TON	1.5 Ton/4500 Kcal/hr	
Vintage	3-10 Years	
Technology of Air Conditioner	Inverter (Variable Speed type) , Non-Inverter (Fixed Speed type) , Hot and Cold/all weather AC - Non-inverter (Fixed Speed type) , Hot and Cold/ all weather AC - Inverter (Variable Speed type)	
Number of Routine/ Preventive Maintenance Service Per Year	One Preventive Maintenance (Overhaul) + One Wet (Routine Service) + One Dry (Routine Service)	
Condition of Air Conditioners (AT THE TIME OF BIDDING)	Functional	
Type of AMC	Comprehensive	
Addon(s)/एडऑन		

Additional Specification Documents/अतिरिक्त विशिष्टि दस्तावेज़

S.No./क्र. सं. Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी	Address/ਧਗ	Quantity	Additional Requirement/अतिरिक्त आवश्यकता
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S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी	Address/पता	Quantity	Additional Requirement/अतिरिक्त आवश्यकता
1	Anju Sharma	110067,INDIAN COUNCIL OF SOCIAL, ARUNA ASAF ALI MARG, NEAR JNU, NEW DELHI	10	N/A

Annual Maintenance Service-AIR CONDITIONER (6)

Technical Specifications/तकनीकी विशिष्टियाँ

Specification	Values	
Core		
Amc Category	Hot and Cold Air Conditioners	
Type Of AIR CONDITIONER	High Wall Split AC	
Amc Brand	Daikin	
Nominal Cooling Capacity in TON	1 point 8 Ton	
Vintage	3-10 Years	
Technology of Air Conditioner	Inverter (Variable Speed type) , Non-Inverter (Fixed Speed type) , Hot and Cold/all weather AC - Non-inverter (Fixed Speed type) , Hot and Cold/ all weather AC - Inverter (Variable Speed type)	
Number of Routine/ Preventive Maintenance Service Per Year	One Preventive Maintenance (Overhaul) + One Wet (Routine Service) + One Dry (Routine Service)	
Condition of Air Conditioners (AT THE TIME OF BIDDING)	Functional	
Type of AMC	Comprehensive	
Addon(s)/एडऑन		

Additional Specification Documents/अतिरिक्त विशिष्टि दस्तावेज़

Consignee S.No./क्र. सं. परेषिती/रिपोर्टिंग अधिकारी	Quantity	Additional Requirement/अतिरिक्त आवश्यकता
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S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी	Address/पता	Quantity	Additional Requirement/अतिरिक्त आवश्यकता
1	Anju Sharma	110067,INDIAN COUNCIL OF SOCIAL, ARUNA ASAF ALI MARG, NEAR JNU, NEW DELHI	6	N/A

Annual Maintenance Service-AIR CONDITIONER (7)

Technical Specifications/तकनीकी विशिष्टियाँ

Specification	Values	
Core		
Amc Category	Hot and Cold Air Conditioners	
Type Of AIR CONDITIONER	High Wall Split AC	
Amc Brand	LG	
Nominal Cooling Capacity in TON	2.0 Ton/6000 kcal/hr	
Vintage	3-10 Years	
Technology of Air Conditioner	Inverter (Variable Speed type) , Non-Inverter (Fixed Speed type) , Hot and Cold/all weather AC - Non-inverter (Fixed Speed type) , Hot and Cold/ all weather AC - Inverter (Variable Speed type)	
Number of Routine/ Preventive Maintenance Service Per Year	One Preventive Maintenance (Overhaul) + One Wet (Routine Service) + One Dry (Routine Service)	
Condition of Air Conditioners (AT THE TIME OF BIDDING)	Functional	
Type of AMC	Comprehensive	
Addon(s)/एडऑन		

Additional Specification Documents/अतिरिक्त विशिष्टि दस्तावेज़

S.No./क्र. सं. Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी	Address/पता	Quantity	Additional Requirement/अतिरिक्त आवश्यकता
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S.No./क्र. सं.	Consignee Reporting/Officer/ परेषिती/रिपोर्टिंग अधिकारी	Address/पता	Quantity	Additional Requirement/अतिरिक्त आवश्यकता
1	Anju Sharma	110067,INDIAN COUNCIL OF SOCIAL, ARUNA ASAF ALI MARG, NEAR JNU, NEW DELHI	7	N/A

Buyer Added Bid Specific Terms and Conditions/क्रेता द्वारा जोड़ी गई बिड की विशेष शर्तें

1. Generic

OPTION CLAUSE: The buyer can increase or decrease the contract quantity or contract duration up to 25 percent at the time of issue of the contract. However, once the contract is issued, contract quantity or contract duration can only be increased up to 25 percent. Bidders are bound to accept the revised quantity or duration

2. Generic

Bidder financial standing: The bidder should not be under liquidation, court receivership or similar proceedings, should not be bankrupt. Bidder to upload undertaking to this effect with bid.

3. Generic

Buyer Organization specific Integrity Pact shall have to be complied by all bidders. Bidders shall have to upload scanned copy of signed integrity pact as per Buyer organizations policy along with bid. Click here to view the file

4. Forms of EMD and PBG

Bidders can also submit the EMD with Account Payee Demand Draft in favour of

ICSSR

payable at

New Delhi

Bidder has to upload scanned copy / proof of the DD along with bid and has to ensure delivery of hardcopy to the Buyer within 5 days of Bid End date / Bid Opening date.

5. Forms of EMD and PBG

Bidders can also submit the EMD with Fixed Deposit Receipt made out or pledged in the name of A/C

ICSSR, New Delhi

. The bank should certify on it that the deposit can be withdrawn only on the demand or with the sanction of the pledgee. For release of EMD, the FDR will be released in the favour of the bidder by the Buyer after making endorsement on the back of the FDR duly signed and stamped along with covering letter. Bidder has to upload scanned copy/ proof of the FDR along with bid and has to ensure delivery of hardcopy to the Buyer within 5 days of Bid End date/ Bid Opening date

6. Forms of EMD and PBG

Bidders can also submit the EMD with Banker's Cheque in favour of

ICSSR payable at New Delhi

.

Bidder has to upload scanned copy / proof of the BC along with bid and has to ensure delivery of hardcopy to the Buyer within 5 days of Bid End date / Bid Opening date.

7. Forms of EMD and PBG

Successful Bidder can submit the Performance Security in the form of Account Payee Demand Draft also (besides PBG which is allowed as per GeM GTC). DD should be made in favour of

ICSSR

pavable at

New Delhi

. After award of contract, Successful Bidder can upload scanned copy of the DD in place of PBG and has to ensure delivery of hard copy to the original DD to the Buyer within 15 days of award of contract.

8. Buyer Added Bid Specific Scope Of Work(SOW)

File Attachment Click here to view the file.

9. Certificates

Bidder's offer is liable to be rejected if they don't upload any of the certificates / documents sought in the Bid document, ATC and Corrigendum if any.

10. Service & Support

AVAILABILITY OF OFFICE OF SERVICE PROVIDER: An office of the Service Provider must be located in the state of Consignee. DOCUMENTARY EVIDENCE TO BE SUBMITTED.

11. Buyer Added Bid Specific ATC

Buyer uploaded ATC document Click here to view the file.

12. Buyer Added Bid Specific ATC

Buyer Added text based ATC clauses

The technology-"Inverter (Variable Speed Type)", "Non-Inverter (Fixed Speed Type)", Hot and Cold/all weather AC - Non-inverter (Fixed Speed Type)", "Hot and Cold/ all weather AC - Inverter (Variable Speed Type)" all are covered under the scope of this contract.

Disclaimer/अस्वीकरण

The additional terms and conditions have been incorporated by the Buyer after approval of the Competent Authority in Buyer Organization, whereby Buyer organization is solely responsible for the impact of these clauses on the bidding process, its outcome, and consequences thereof including any eccentricity / restriction arising in the bidding process due to these ATCs and due to modification of technical specifications and / or terms and conditions governing the bid. If any clause(s) is / are incorporated by the Buyer regarding following, the bid and resultant contracts shall be treated as null and void and such bids may be cancelled by GeM at any stage of bidding process without any notice:-

- 1. Definition of Class I and Class II suppliers in the bid not in line with the extant Order / Office Memorandum issued by DPIIT in this regard.
- 2. Seeking EMD submission from bidder(s), including via Additional Terms & Conditions, in contravention to exemption provided to such sellers under GeM GTC.
- 3. Publishing Custom / BOQ bids for items for which regular GeM categories are available without any Category item bunched with it.
- 4. Creating BoQ bid for single item.
- 5. Mentioning specific Brand or Make or Model or Manufacturer or Dealer name.
- 6. Mandating submission of documents in physical form as a pre-requisite to qualify bidders.

- 7. Floating / creation of work contracts as Custom Bids in Services.
- 8. Seeking sample with bid or approval of samples during bid evaluation process. (However, in bids for <u>attached categories</u>, trials are allowed as per approved procurement policy of the buyer nodal Ministries)
- 9. Mandating foreign / international certifications even in case of existence of Indian Standards without specifying equivalent Indian Certification / standards.
- 10. Seeking experience from specific organization / department / institute only or from foreign / export experience.
- 11. Creating bid for items from irrelevant categories.
- 12. Incorporating any clause against the MSME policy and Preference to Make in India Policy.
- 13. Reference of conditions published on any external site or reference to external documents/clauses.
- 14. Asking for any Tender fee / Bid Participation fee / Auction fee in case of Bids / Forward Auction, as the case may be.
- 15. Any ATC clause in contravention with GeM GTC Clause 4 (xiii)(h) will be invalid. In case of multiple L1 bidders against a service bid, the buyer shall place the Contract by selection of a bidder amongst the L-1 bidders through a Random Algorithm executed by GeM system.

Further, if any seller has any objection/grievance against these additional clauses or otherwise on any aspect of this bid, they can raise their representation against the same by using the Representation window provided in the bid details field in Seller dashboard after logging in as a seller within 4 days of bid publication on GeM. Buyer is duty bound to reply to all such representations and would not be allowed to open bids if he fails to reply to such representations.

All GeM Sellers / Service Providers are mandated to ensure compliance with all the applicable laws / acts / rules including but not limited to all Labour Laws such as The Minimum Wages Act, 1948, The Payment of Wages Act, 1936, The Payment of Bonus Act, 1965, The Equal Remuneration Act, 1976, The Payment of Gratuity Act, 1972 etc. Any non-compliance will be treated as breach of contract and Buyer may take suitable actions as per GeM Contract.

This Bid is governed by the <u>General Terms and Conditions/सामान्य नियम और शर्तें</u>, conditions stipulated in Bid and <u>Service Level Agreement</u> specific to this Service as provided in the Marketplace. However in case if any condition specified in General Terms and Conditions/सामान्य नियम और शर्तें is contradicted by the conditions stipulated in Service Level Agreement, then it will over ride the conditions in the General Terms and Conditions.

In terms of GeM GTC clause 26 regarding Restrictions on procurement from a bidder of a country which shares a land border with India, any bidder from a country which shares a land border with India will be eligible to bid in this tender only if the bidder is registered with the Competent Authority. While participating in bid, Bidder has to undertake compliance of this and any false declaration and non-compliance of this would be a ground for immediate termination of the contract and further legal action in accordance with the laws./जेम की सामान्य शर्तों के खंड 26 के संदर्भ में भारत के साथ भूमि सीमा साझा करने वाले देश के बिडर से खरीद पर प्रतिबंध के संबंध में भारत के साथ भूमि सीमा साझा करने वाले देश का कोई भी बिडर इस निविदा में बिड देने के लिए तभी पात्र होगा जब वह बिड देने वाला सक्षम प्राधिकारी के पास पंजीकृत हो।बिड में भाग लेते समय बिडर को इसका अनुपालन करना होगा और कोई भी गलत घोषणा किए जाने व इसका अनुपालन न करने पर अनुबंध को तत्काल समाप्त करने और कानून के अनुसार आगे की कानूनी कार्रवाई का आधार होगा।

---Thank You/धन्यवाद---